



**FREE AND LOW-COST  
CELL PHONES AND  
PHONE PLANS RESOURCE  
LIST:  
FOR COLORADO STATEWIDE**

**PREPARED BY COLORADO LEGAL SERVICES**

**Last Updated: February 25, 2021**



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## STATEWIDE

### **Access Wireless**

**Assistance:** Provides a free cell phone, 1,000 voice minutes, 4.5GB of data (internet), and unlimited texts per month. The minutes can be used to local or domestic long distance calling and text messaging.

### **Requirements:**

You **must participate** in one of the following programs to apply:

- Supplemental Security Income (SSI)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP/Food Stamps/Food Assistance)
- Federal Public Housing Assistance (FPHA) or Section 8
- 135% of Federal Poverty Guidelines
- Food Distribution Program on Indian Reservations
- Headstart (meeting income qualifying standards)
- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families (TANF)
- Veterans or Survivors Pension

Gather document(s) to prove your participation in the program. At a minimum, **your eligibility document must:**

- State your name, or the name of your benefit qualifying person (BQP);
- State the name of the Lifeline-qualifying program, such as SNAP;
- Be issued by a federal, state, or local government, program administrator or managed care organization (MCO), or Tribal program;
- Display an issue date within the last 12 months or have a future expiration date; and,
- Demonstrate you are currently receiving an income equal or less than 135% of the federal poverty guidelines or are an active participant in a Lifeline-qualifying program.

### **To enroll:**

- Complete the Lifeline National Verifier Application
  - [https://www.checklifeline.org/lifeline?id=nv\\_flow&sp=ZmFsc2U%3D&ln=RW5nbGlzaA%3D%3D](https://www.checklifeline.org/lifeline?id=nv_flow&sp=ZmFsc2U%3D&ln=RW5nbGlzaA%3D%3D)
- After you receive your USAC application ID, complete the Access Wireless Application
  - <https://www.accesswireless.com/docs/default-source/default-document-library/national-verifier-states->



[0220208718da8c88926591b43eff000038b413.pdf?Status=Master&sfvrsn=f68abf0e\\_0](https://documents.accesswireless.com/filedrop/ProspectDocUpload0e_0)

- Print and mail your application to the address listed on the form or upload it online
  - <https://documents.accesswireless.com/filedrop/ProspectDocUpload>

**Main Number:** 1-888-900-5899

**Address:** 1500 Tradeport Dr, Orlando, FL 32824

**Hours:** M-S 10:00 a.m. – midnight, Sunday 10:00 a.m. – 7:00 p.m. EST

**E-mail:** AccessWirelessSales@q1w.net

**Website:** <https://www.accesswireless.com/lifeline>

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### **American Assistance**

**Assistance:** Provides a free smart phone with a \$14.95 monthly co-pay, 500 minutes, unlimited text messages, and 4.5GB of data (internet) per month.

### **Requirements:**

Provide one **Proof of Participation** in one of these programs:

- Supplemental Security Income (SSI)
  - Copy of a Benefit Check Stub from the Social Security Administration
  - Copy of your Social Security Statement of Benefits
  - Copy of other official documentation from State Agency indicating current participation
- Food Stamps, or Supplemental Nutrition Assistance Program (SNAP)
  - Copy of your Award Letter
  - Copy of your Food Stamp Benefit Card
  - Copy of other official documentation from State Agency indicating current participation
- Medicaid
  - Copy of your Medicaid ID Card
  - Copy of other official documentation from State Agency indicating current participation
- Section 8, or Federal Public Housing Assistance
  - Copy of your Award Letter
  - Copy of your Public Housing Assistance Lease Agreement
  - Copy of your Section 8 Voucher
  - Copy of other official documentation from Public Housing Agency
- Veterans Pension or Survivor's Pension
  - Veterans Pension Grant Letter



- Veterans Pension COLA Adjustment Letter
- Survivors Pension Benefit Summary Letter

Or provide one **Proof of Income:**

- Paycheck Stub-Must provide 3 consecutive months
- Income Statement from Employer or W2
- Prior Year's State or Federal Tax Return
- Retirement or Pension Statement of Benefits-Must provide 3 consecutive months
- Social Security Statement of Benefits-Must provide 3 consecutive months
- Unemployment or Workers' Comp Statement of Benefits-Must provide 3 consecutive months
- Veterans Administration (VA) Statement of Benefits-Must provide 3 consecutive months
- Child Support Award
- Divorce Decree
- Federal notice letter of participation in General Assistance-Must provide 3 consecutive months

Provide one **Proof of ID:**

- Driver's License
- U.S. Government, Military, OR State I.D., which includes Date of Birth and/or Social Security Number
- Certificate of Naturalization
- Certificate of US Citizenship
- US Passport
- Permanent Resident
- Permanent Resident Alien Card
- Military ID
- Military Discharge which includes Date of Birth and/or Social Security Number
- Weapons Permit which includes Date of Birth and/or Social Security Number
- Unemployment / Workers' Compensation Statement which includes Date of Birth and/or Social Security Number
- Social Security Card
- Birth Certificate
- Statement of Benefits which includes Date of Birth and/or Social Security Number
- SSA-1099

**To enroll:**

- Gather and take clear photos of your **Proof of Participation OR Proof of Income AND Proof of ID**



- Complete the online application and upload your photographed documents
  - <https://registration.americanassistance.com/>

**Main Number:** 1-877-266-7212

**Address:** 1480 Ford St. Maumee, OH 435337

**E-mail:** [freephone@americanassistance.com](mailto:freephone@americanassistance.com)

**Website:** <https://www.americanassistance.com/get-your-free-smartphone/>

**Assurance Wireless**

**Assistance:** Provides an android smartphone, 3GB of data (internet), unlimited texts, and 1,000 voice minutes per month for free. Limited to one account per household.

**Requirements:**

**Must participate** in one of the following programs:

- Food Stamps/SNAP
- Supplemental Security Income (SSI)
- Veterans Pension benefit or Survivors Pension
- Medicaid
- Federal Public Housing Assistance or Section 8

**Or qualify** based on household income:

1 member	\$17,226
2 members	\$23,274
3 members	\$29,322
4 members	\$35,370
5 members	\$41,418
6 members	\$47,466
7 members	\$53,514
8 members	\$59,562
For each additional member add \$6,048 annually	

*If you are unemployed, you can also use your Unemployment Benefit Letter as proof of eligibility until 02/28/2021*

**To enroll:**

- Enter your zip code to check availability



- <https://www.assurancewireless.com/>
- Complete the online application
  - <https://www.assurancewireless.com/apply-now>

**Main Number:** 1-888-321-5880

**Address:** P.O. Box 5040 Charleston, IL 61920-9907

**E-mail:** [ourteamassurancewireless@sprint.com](mailto:ourteamassurancewireless@sprint.com)

**Website:** <https://www.assurancewireless.com/>

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### **EnTouch Wireless**

**Assistance:** Provides discounts on smartphone services. Eligible customers may receive free service. Limit one Lifeline customer per household. If you're unsure whether you still qualify, complete the household worksheet: <https://www.entouchwireless.com/pdf/Form%205631-Lifeline-Worksheet-English-Universal.pdf>

### **Requirements:**

- A government issued photo ID or driver's license
- An eligibility document:
  - Current or prior year's statement of benefits from a qualifying state, federal or Tribal Program
  - Notice letter of participation in a qualifying state, federal or Tribal Program
  - Program participation documents
  - Another official document evidencing the consumer's participation in a qualifying state, federal or Tribal Program
  - Copy of last year's State or Federal income tax return
  - 3 consecutive months' worth of your most current pay stubs
  - Social Security benefits statement. Veterans Administration benefits statement
  - Retirement/Pension benefits statement
  - Divorce decree or child support document
  - Unemployment/Workers Compensation benefits statement
- Documents must be dated within 12 months of application date
- Must be your documents
- Must show your name or your dependent's name
- Your name and address must match your state-issued photo ID, or your application will be denied

### **To enroll:**

- Print and complete a paper application:
  - [https://www.entouchwireless.com/pdf/enTouchCertProcess\\_CO.pdf](https://www.entouchwireless.com/pdf/enTouchCertProcess_CO.pdf)



- Mail your application to PO Box 37 Hiawatha, IA 52233 or Support@enTouchWireless.com

**Main Number:** (866) 488-8719

**Address:** 955 Kacena Rd suite a, Hiawatha, IA 52233

**Hours:** M-F 10 a.m. – 7 p.m., Saturday 11 a.m. – 7 p.m.

**E-mail:** [support@entouchwireless.com](mailto:support@entouchwireless.com)

**Website:** <https://www.entouchwireless.com/lifeline/eligibility-services>

### Q Link Wireless

**Assistance:** Provides free and unlimited talk, text, and 4.5GB of data (internet).

**Requirements:**

- **Must provide proof of participation in a government program or proof of low income**
  - Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
  - Medicaid
  - Supplemental Security Income (SSI)
  - Federal Public Housing Assistance (Section 8)
  - Veterans Pension and Survivor's Benefit.
  - Bureau of Indian Affairs General Assistance (BIA)
  - Tribally Administered Temporary Assistance for Needy Families (Tribal TANF)
  - Tribal Head Start (only those households meeting its income qualifying standard)
  - Food Distribution Program on Indian Reservations (FDPIR)

<b>1 member</b>	<b>\$17,226</b>
<b>2 members</b>	<b>\$23,274</b>
<b>3 members</b>	<b>\$29,322</b>
<b>4 members</b>	<b>\$35,370</b>
<b>5 members</b>	<b>\$41,418</b>
<b>6 members</b>	<b>\$47,466</b>
<b>7 members</b>	<b>\$53,514</b>
<b>8 members</b>	<b>\$59,562</b>





**For each additional member add \$6,048 annually**

**To enroll:**

- Gather your eligibility documents and ensure you have a working email address
- Complete an application
  - <https://qlinkwireless.com/signup/g-6-717/>

**Main Number:** (855) 754-6543

**Address:** 499 E Sheridan St, Ste 300 Dania, Florida 33004

**Website:** <https://qlinkwireless.com/signup/g-6-717/>

**StandUp Wireless**

**Assistance:** Provides 1,000 minutes, unlimited texts, and 4.5GB of data (internet) for free until 02/28/2021.

**Requirements:**

- **Must provide proof of participation in a government program or proof of low income**
  - Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
  - Medicaid
  - Supplemental Security Income (SSI)
  - Federal Public Housing Assistance (Section 8)
  - Veterans Pension and Survivor's Benefit.
  - Bureau of Indian Affairs General Assistance (BIA)
  - Tribally Administered Temporary Assistance for Needy Families (Tribal TANF)
  - Tribal Head Start (only those households meeting its income qualifying standard)
  - Food Distribution Program on Indian Reservations (FDPIR)

<b>1 member</b>	<b>\$17,226</b>
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<b>8 members</b>	\$59,562



**For each additional member add \$6,048 annually**

**To enroll:**

- If you have a phone, ensure it works on the company’s network. If you don’t have a phone and your application is approved, StandUp will provide you with a phone
  - <https://standupwireless.com/support/bring-your-own-phone/>
- Complete the online application
  - <https://standupwireless.com/apply-now/>
- Complete the Lifeline National Verifier Application
  - [https://www.checklifeline.org/lifeline?id=nv\\_flow&sp=ZmFsc2U%3D&ln=RW5nbGlzaA%3D%3D](https://www.checklifeline.org/lifeline?id=nv_flow&sp=ZmFsc2U%3D&ln=RW5nbGlzaA%3D%3D)

**Main Number:** (800) 544-4441

**Address:** PO Box 2148 Norcross, GA 30091

**Hours:** M-S 8:00 a.m. – 10:00 p.m. EST

**E-mail:** [support@standupwireless.com](mailto:support@standupwireless.com)

**Website:** <https://standupwireless.com/>

**Tag Mobile**

**Assistance:** Provides 1,000 voice minutes, unlimited texts, and 3GB data (internet).

**Requirements:**

- **Must provide proof of participation in a government program or proof of low income**
  - Supplemental Nutrition Assistance Program (SNAP)
  - Supplemental Security Income (SSI)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension or Survivors Benefit Programs
  - Bureau of Indian Affairs (BIA) General Assistance
  - Tribal Temporary Assistance for Needy Families (Tribal TANF)
  - Food Distribution Program on Indian Reservations (FDPIR)
  - Tribal Head Start (only households that meet the income qualifying standard)

<b>1 member</b>	<b>\$17,226</b>
<b>2 members</b>	\$23,274
<b>3 members</b>	\$29,322



<b>4 members</b>	\$35,370
<b>5 members</b>	\$41,418
<b>6 members</b>	\$47,466
<b>7 members</b>	\$53,514
<b>8 members</b>	\$59,562
<b>For each additional member add \$6,048 annually</b>	

**To enroll:**

- Gather your eligibility documents and ensure you have a working email address
- Complete an application: <https://www.tagmobile.com/Lifeline/Enrolment>

**Main Number:** 1 (866) 959-4918

**Address:** 1330 Capital Pkwy, Carrollton, TX 75006

**Hours:** M-F 9:00 a.m. – 5:00 p.m.

**E-mail:** TAGChatSupport@tagmobile.com

**Website:** <https://www.tagmobile.com/>

**Tempo Communications**

**Assistance:** Provides free and unlimited monthly minutes, unlimited text messages, and 4.5GB of data (internet).

**Requirements:**

- **Must provide proof of participation in a government program or proof of low income**
  - Supplemental Nutrition Assistance Program (SNAP)
  - Supplemental Security Income (SSI)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension or Survivors Benefit Programs
  - Bureau of Indian Affairs (BIA) General Assistance
  - Tribal Temporary Assistance for Needy Families (Tribal TANF)
  - Food Distribution Program on Indian Reservations (FDPIR)
  - Tribal Head Start (only households that meet the income qualifying standard)

<b>1 member</b>	<b>\$17,226</b>
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<b>8 members</b>	\$59,562
<b>For each additional member add \$6,048 annually</b>	

**To enroll:**

- Create an account at <https://mytempo.com/lifeline-wireless/>
- Call (833) 998-3676 to order Tempo

**Main Number:** (833) 998-3676

**Address:** 2323 Grand Blvd #925, Kansas City, MO 64108

**E-mail:** [dora\\_puc\\_complaints@state.co.us](mailto:dora_puc_complaints@state.co.us)

**Website:** <https://mytempo.com/lifeline-wireless/>

**TerraCom Wireless**

**Assistance:** The Voice Base Plan 1000 MOU provides 1,000 voice minutes and unlimited text for free monthly. The Broadband Base Plan 500 MOU and 4.5GB provides 500 voice minutes, unlimited text, and 4.5GB of data (internet) for free monthly; this plan is only available to customers with phones that are data capable.

**Requirements:**

- **Must provide proof of participation in a government program or proof of low income**
  - Supplemental Nutrition Assistance Program (SNAP)
  - Supplemental Security Income (SSI)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension or Survivors Benefit Programs
  - Bureau of Indian Affairs (BIA) General Assistance
  - Tribal Temporary Assistance for Needy Families (Tribal TANF)
  - Food Distribution Program on Indian Reservations (FDPIR)
  - Tribal Head Start (only households that meet the income qualifying standard)



<b>1 member</b>	<b>\$17,226</b>
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<b>8 members</b>	<b>\$59,562</b>
<b>For each additional member add \$6,048 annually</b>	

**To enroll:**

- Complete an application: [https://www.terracomwireless.com/enter\\_zip.php](https://www.terracomwireless.com/enter_zip.php)

**Main Number:** (405) 266-4030

**Address:** 10116 NE 23rd St, Oklahoma City, OK 73141

**Hours:** M-F 10:00 a.m. – 6:00 p.m.

**E-mail:** [customerservice@terracominc.com](mailto:customerservice@terracominc.com)

**Website:** <https://www.terracomwireless.com/index.php>

**TruConnect**

**Assistance:** Provides free talk, text, and data (internet) each month plus international calling to certain countries. Some customers may qualify for a free 5” LTE Android smartphone.

**Requirements:**

- **Must provide proof of participation in a government program or proof of low income**
  - Supplemental Nutrition Assistance Program (SNAP)
  - Supplemental Security Income (SSI)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension or Survivors Benefit Programs
  - Bureau of Indian Affairs (BIA) General Assistance
  - Tribal Temporary Assistance for Needy Families (Tribal TANF)
  - Food Distribution Program on Indian Reservations (FDPIR)



- Tribal Head Start (only households that meet the income qualifying standard)

<b>1 member</b>	<b>\$17,226</b>
<b>2 members</b>	<b>\$23,274</b>
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<b>8 members</b>	<b>\$59,562</b>
<b>For each additional member add \$6,048 annually</b>	

**To enroll:**

- Complete an application: <https://www.truconnect.com/lifeline>

**Main Number:** 1-800-430-0443

**Website:** <https://www.truconnect.com/lifeline>

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