



# **EMERGENCY RENT ASSISTANCE RESOURCE LIST:**

## **METRO AREA AGENCIES AND COUNTIES WHO HAVE ADDITIONAL EMERGENCY FUNDING FOR RENTAL AND MORTGAGE ASSISTANCE FOR HOUSEHOLDS IMPACTED BY COVID-19**

**Prepared by Colorado Legal Services**

**Last Updated: February 25, 2021**



Table of Contents

[Metro Area](#) 3-8

[Adams County](#) 9-11

[Arapahoe County](#) 12

[Broomfield County](#) 13-14

[Jefferson County](#) 15-17



If you need additional assistance please visit: <https://www.211colorado.org/> or call 211 or visit <https://prod-01.neighborlysoftware.com/coehap/participant>

## **METRO AREA AGENCIES WITH ADDITIONAL EMERGENCY FUNDING**

### **Emergency Housing Assistance Program (EHAP)**

**Assistance:** Rental assistance

**Requirements:**

- You were unable to pay your rent or mobile home lot rent because you experienced financial need due to COVID-19.
- Your household monthly income is at or below the maximum income listed [here](#).
- You have not already received rental assistance that covered your rent.
- You complete the application for assistance and provide all of the needed documentation.
- Other qualifications and documentation required will be explained by the agency you work with to access the funds.
- EHAP can also be used for mortgage assistance for qualifying homeowners.
- Self-certification/attestation that financial hardship is due to COVID

**To Apply:** <https://portal.neighborlysoftware.com/coehap/participant> OR go through a local agency. The agency will help you with the application. Contact 211 to find your local agency

**Website:** <https://cdola.colorado.gov/rental-assistance>

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### **Salvation Army**

**Assistance:** Emergency Assistance for households effected by COVID-19.

**Main Number:** 303-295-3366

**Point of Contact:** Kristen Baluyot, email at [Kristen.baluyot@usw.salvationarmy.org](mailto:Kristen.baluyot@usw.salvationarmy.org)

**Phone Number:** 303- 866-9270

**Apply:** EHAP portal at:

[https://portal.neighborlysoftware.com/coehap/Participant?mc\\_cid=8311b81a0a&mc\\_eid=99031d4e7e](https://portal.neighborlysoftware.com/coehap/Participant?mc_cid=8311b81a0a&mc_eid=99031d4e7e)

**Website:** <http://www.imsalvationarmy.org/>

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**Family Tree – As of 02/2021 New Funding Available**

**Assistance:** Emergency Assistance for households effected by COVID-19.

**Apply:** Apply online at <https://portal.neighborlysoftware.com/coehap/Participant>. Once applications are completed, agencies will contact clients directly.

**Main Number:** 303-467-2604

**Point of Contact:** Cassie Ratliff, email at [cratliff@thefamilytree.org](mailto:cratliff@thefamilytree.org)

**Website:** <https://www.thefamilytree.org/homelessness-program>

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**Volunteers of America Colorado – Not available 12/28/2020**

**Assistance:** Emergency Assistance for households affected by COVID-19.

**Apply:** EHAP portal at:  
[https://portal.neighborlysoftware.com/coehap/Participant?mc\\_cid=8311b81a0a&mc\\_eid=99031d4e7e](https://portal.neighborlysoftware.com/coehap/Participant?mc_cid=8311b81a0a&mc_eid=99031d4e7e)

**Main Number:** 303-297-0408

**Point of Contact:** Lauren Bernstein, at [lbernstein@voacolorado.org](mailto:lbernstein@voacolorado.org)

**Website:** <https://www.voacolorado.org/>

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**Jewish Family Services**

**Assistance:** Emergency Assistance for households affected by COVID-19.

**Main Number:** 720-248-4716

**Point of Contact:** Shelly Hines, at [shines@jewishfamilyservices.org](mailto:shines@jewishfamilyservices.org)

**Website:** [https://www.jewishfamilyservice.org/services/emergency-assistance\\_program](https://www.jewishfamilyservice.org/services/emergency-assistance_program)

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**Metro Denver Homeless Initiative Housing Stability Flexible Fund**

**Assistance:** Rent assistance, first month's rent, security deposit, move-in expenses, any expenses to avoid or end homelessness. Assistance capped at \$3,000 per household.



**Requirements:** Must be at-risk of becoming homeless or homeless. If at-risk, must have demand for rent from landlord. W-9 will be needed from landlord.

**To Apply:** Contact a member agency [https://www.mdhi.org/our\\_coc\\_members](https://www.mdhi.org/our_coc_members)

**For questions email:** [flexfund@mdhi.org](mailto:flexfund@mdhi.org) or call 303-295-1772.

**Website:** <https://www.mdhi.org/>

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### **Brothers Redevelopment, Inc.**

**Assistance:** Emergency Assistance for households affected by COVID-19.

#### **Requirements:**

- Your household was considered low income BEFORE March 11, 2020. This means your household income was below 50% of the area median income based on household size in the chart below.
- Your household lost income due to COVID-19.
- If you are seeking rental assistance, you do not receive any other public housing support vouchers (HCV, PBV, State or other).

#### **Must Provide:**

- Proof of hardship, primary residence, income and housing cost.
- If you are seeking mortgage assistance, you must provide proof of a request for forbearance.

**Main Number:** 1-844-926-6632

**Apply:** EHAP portal at:

[https://portal.neighborlysoftware.com/coehap/Participant?mc\\_cid=8311b81a0a&mc\\_eid=99031d4e7e](https://portal.neighborlysoftware.com/coehap/Participant?mc_cid=8311b81a0a&mc_eid=99031d4e7e)

**Point of Contact:** Yvonne, at [yvonne@brothersredevelopment.org](mailto:yvonne@brothersredevelopment.org)

**Website:** <https://brothersredevelopment.org/>

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### **Catholic Charities Archdiocese of Denver**

**Assistance:** Emergency Assistance for Denver Metro Area residents.

**Main Number:** (720) 377-1313 [Phone appointments only. No walk-ins please]

**Must Provide:**



- PICTURE ID –Examples: Driver’s license (from any US state), work ID, Dept. of Corrections ID, Recreation ID card, etc.
- CURRENT PROOF OF ADDRESS – Example: a bill from a utility company, a phone bill, etc.
- PROOF OF EMERGENCY – Documentation of the emergency is REQUIRED at the time of appointment. Example: loss of income, illness, accident, unforeseen expense with paid receipt (such as a car repair/medical bill) etc.
- PROOF OF INCOME – Examples: pay stub, letter from employer on company letterhead, unemployment benefits, Social Security benefit letter, etc.
- For RENTAL ASSISTANCE, we require all of the following:
  - An eviction notice for the current month’s rent – allowed back rent must be paid before an appointment is made.
  - A current lease.
  - If Catholic Charities commits to payment, landlord must agree to house client for 30 days.
- For UTILITY ASSISTANCE (Xcel Energy), we require all of the following:
  - The bill must be in client’s name (not the landlord’s name).
  - Utility bill must be at least one day in arrears.
  - Total Xcel bill may not exceed \$1,000.

**Website:** <https://ccdenver.org/emergency-assistance-denver/denver/>

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### **Society of St. Vincent de Paul**

**Assistance:** Rental, utilities, food

**Application:** To apply for assistance please visit their website. After submitting your information, click on the colored area surrounding the pin icon to get the contact information for your local Society of St. Vincent de Paul community. Please call the specific conference or community for assistance.

**Phone Number:** 303-960-9163

**Website:** <https://svdpden.org/get-help/conference-finder>

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### **Senior Assistance Center**

**Area Served:**

City and County of Denver; Jefferson County (Zip codes served: 80033, 80212, 80214, 80215); Adams County (Residents between: I-70, I-76, and I-25)

**Emergency Assistance:** Utility Assistance



Due to COVID-19, Energy Outreach Colorado has adjusted its utility assistance program to allow participants to receive a total of \$1500 of support between two requests in a program year. All other requirements are still applicable.

Provides EOC funding to help clients catch up on utility bills during time of hardship (unemployment or illness) OR if utility costs are more than a client can afford, this funding can temporarily help while the client explores long-term options.

**Requirements:**

Individuals must:

- be 55 or older
- have a past due Xcel balance of \$100 or more
- be making regular payments
- be approved for LEAP (if eligible, Nov-Apr)
- reside in the service area
- have household income at or below 80% of the Area Median Income (AMI)

**Phone Number:** 303-455-9642

**Website:** <http://seniorassistancecenter.org/>

**Note:** LEAP applications for the 2020/2021 season open on November 1, 2020

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**Integrated Family Community Services**

**Area Served:**

Zip codes served: 80102, 80103, 80105, 80110, 80111, 80112, 80113, 80120, 80121, 80122, 80124, 80125, 80126, 80129, 80150, 80155, 80160, 80161, 80162, 80163, 80165, 80166, 80222, 80231, 80246, 80247

**Emergency Assistance:** Utility Assistance

Due to COVID-19, Energy Outreach Colorado has adjusted its utility assistance program to allow participants to receive a total of \$1500 of support between two requests in a program year. All other requirements are still applicable. Visit the website and click on Need Help for a utility assistance application. If unable to access the internet, call for a paper application to be mailed to you.

Provides Energy Outreach Colorado (EOC) funds to low-income households who reside in the service area to assist with utility bill payments. EOC assistance is available only once in a 12-month period; once from any agency in a year (November to November)



**Requirements:**

Clients must live in the service area, have a qualifying utility bill, and their household income must fall within 200% of the Federal Poverty Level.

**Phone Number:** 303-789-0501

**Website:** <https://www.ifcs.org/need-help-coronavirus/>

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## ADAMS COUNTY

### **Maiker Housing Partners** **NO LONGER AVAILABLE**

**Assistance:** Emergency Assistance for households effected by COVID-19.

**Requirements:** Adams County residents and you have a minor child in the home. Utilities Assistance is also available to low income households that have applied to LEAP and are 30 days past due in utilities and are current in rent.

**Must provide:** Proof of all household income, full rental agreement, demand for rent, energy bill(s), and proof of hardship causing you not to be able to pay your rent or energy bill.

**Apply At:** Fill out application at <https://maikerhp.org/assistance/> Or call at 303-227-2075

**Note:** LEAP applications for the 2020/2021 season open on November 1, 2020

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### **Almost Home**

**Assistance:** Emergency Assistance for households effected by COVID-19.

**To Apply:** Call 303-659-6199 or email [assistance@almosthomeonline.org](mailto:assistance@almosthomeonline.org). Or fill out form at <https://docs.google.com/forms/d/e/1FAIpQLSfEvXgkPrnSsr9sOrvJDZCE8kmtNblh41zxtuf4s9mU2Ybkyg/viewform>

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### **City of Westminster Water Bill Assistance**

**Assistance:** COVID-19 Program provides \$50 one-time grant to residents financially impacted by the COVID-19 crisis.

**Requirements:** No income qualifications required.

**Must provide:** Applicants must submit documentation showing financial impact due to COVID-19. (ex: job loss or job hours cut, vendor events cancelled, COVID-19 illness expenses/income loss, etc)

**Apply At:**

<https://www.cityofwestminster.us/Residents/AssistancePrograms/WaterBillAssistance/COVID-19WaterBillAssistanceApplication>

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**City of Thornton Emergency Rent/Mortgage and Utility Assistance - As of 02/2021 only helping with water bill**

**Assistance:** Community Connections, through the City of Thornton, partners with several agencies to provide emergency rent/ mortgage and utility assistance to income-eligible households.

**Contact:** Adam Lyons, Grant and Housing Supervisor, at 720-977-5800 or [connections@thorntonco.gov](mailto:connections@thorntonco.gov)

**Website:** <https://www.thorntonco.gov/community-connections/Pages/water-assistance.aspx>

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**ACCESS Housing Prevention Program**

**Assistance:** Provides limited funding for direct assistance in their Prevention Program. It is best to call on the first of the month as new funds become available monthly. No walk-ins accepted.

**Requirements:**

- Income must be impacted by the Coronavirus pandemic on or after March 11
- Household income not to exceed \$70,000 prior to March 11
- Be an Adams County resident
- Receiving TANF

**Must Provide:** Current signed lease, W-9 from your landlord, verification of employment/income, identification for everyone in the home.

**To Apply:** email [info@acchouse.org](mailto:info@acchouse.org)

**Website:** <https://www.acchouse.org/programs>

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**City of Aurora Rental Assistance Program Applications reopening in January 2021.**

**Assistance:** Provides up to two months of rental payments to Aurora residents requesting financial assistance because of an impact from COVID-19, such as loss of income or employment, or medical expenses.

**Requirements:**

- Currently have a lease in Aurora
  - Must be in the same lease as when they were affected by COVID
- Household income of 80% or less of area median income
- Do not receive other public housing support vouchers
- Did not receive funding in previous rounds of the Aurora Rental Assistance Program



- Positive identification for all household members

**To Apply:** <https://www.auroragov.org/cms/one.aspx?pageId=16735194>

**Note:** Residents with questions regarding the program or who need accessibility or language assistance with the application can contact [coa-rentassist@auroragov.org](mailto:coa-rentassist@auroragov.org)

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### **Water Bill Assistance Through Energy Outreach Colorado – Closed until further notice**

**Assistance:** Water bill and utility assistance (up to once-a-year normally, up to twice-a-year during COVID)

**Requirements:**

- You pay home energy costs directly to an energy vendor/utility
- Your bill is past due or you're running low on fuel
- You meet income qualifications -- [80% of Median Area Income](#)

**To Apply:** Go to <https://www.colorado.gov/pacific/cdhs/how-do-i-apply> or call 1-866-HEAT-HELP (1-866-432-8435)

**Note:** This year's program expires September 30, 2020

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### **Brighton Water Assistance Program**

**Assistance:** Utility customers who qualify may receive \$300 credit per year toward water bills

**Requirements:**

- Must be a Brighton residential water customer
- Must be a US citizen or legally residing in the US
- Must not have a tampering charge in the last twelve (12) months
- Must demonstrate financial need. Residents experiencing loss of income due to COVID-19 are encouraged to apply.

**To Apply:**

- Fill out the Google form here:  
[https://docs.google.com/forms/d/e/1FAIpQLSdpfH2o\\_n0vr\\_TctJazuuY-OwD2c\\_bcuW4Tq0-6Pi7DVCrjPA/viewform](https://docs.google.com/forms/d/e/1FAIpQLSdpfH2o_n0vr_TctJazuuY-OwD2c_bcuW4Tq0-6Pi7DVCrjPA/viewform)
- Or call (303) 655-2004 or email [financedept@brightonco.gov](mailto:financedept@brightonco.gov) to request a paper application

**Website:** <https://www.brightonco.gov/920/Brighton-Water-Assistance-Program>



## ARAPAHOE COUNTY

### **Arapahoe County Housing Services**

**Assistance:** Emergency Rent Assistance for households effected by COVID-19.

**Requirements:** If you are applying due to a COVID-19-related loss of income, you must provide proof of job loss and that you have applied for unemployment, including the UC decision, if you have received it.

**To Apply:** Call 303-738-7891 or email [cshropshire@arapahoegov.com](mailto:cshropshire@arapahoegov.com).

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### **City of Aurora Rental Assistance Program - As of 02/2021 Funding is currently available**

**Assistance:** Provides up to two months of rental payments to Aurora residents requesting financial assistance because of an impact from COVID-19, such as loss of income or employment, or medical expenses.

#### **Requirements:**

- Currently have a lease in Aurora
  - Must be in the same lease as when they were affected by COVID
- Household income of 80% or less of area median income
- Do not receive other public housing support vouchers
- Did not receive funding in previous rounds of the Aurora Rental Assistance Program
- Positive identification for all household members

**To Apply:** <https://www.auroragov.org/cms/one.aspx?pageId=16735194>

**Note:** Residents with questions regarding the program or who need accessibility or language assistance with the application can contact [coa-rentassist@auroragov.org](mailto:coa-rentassist@auroragov.org)



## BROOMFIELD COUNTY

### **Broomfield Bridge the Gap Program **REVERTED TO SSRMA PROGRAM (See Below)****

**Assistance:** Emergency financial relief because of loss of income due to COVID-19 pandemic.

#### **Requirements:**

- (1) Be a current Broomfield Resident.
- (2) Have a household income that, as of March 1st, was at or under 80% Broomfield AMI (e.g, family of 1 annual income under \$52,000/family of 4 annual income under \$74,240).
- (3) Have filed for unemployment (if eligible) due to a reduction of hours or lay-off related to COVID-19 after March 1.

#### **To complete the application, you will need:**

- Proof of Broomfield residency
- Driver's License or picture ID
- Lease or mortgage statement
- Verification of loss of income dated after March 1st. Applicants will be required to upload their last 2 pay stubs or self-employment ledger for the last three months.
- The sources and amount of all household income including applicants and all additional household members. You will be asked to provide verification of stated income of additional household members.
- Last Name, First Name, DOB, SSN, and Annual Income.

Approved applicants will complete a phone interview with a Health and Human Services (HHS) eligibility specialist. You will be asked to provide any additional documents needed at this time.

Checks will be mailed directly to the housing provider (landlord or mortgage holder).

**To apply:** please call 720.887.3117 or email [COVID-financialassistance@broomfield.org](mailto:COVID-financialassistance@broomfield.org) for a mailed application.

**Website:** <https://broomfield.org/2967/Rental-Assistance>

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### **Self Sufficiency Rental and Mortgage Assistance Program (SSRMA)**

**Assistance:** Emergency rental and mortgage assistance for Broomfield residents

**Requirements:** Must meet income guidelines, and must have sustainable income to continue to pay for their rent after receiving emergency assistance.

**To Apply:** call (303) 465-1600

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### **Tenant-Based Rental Assistance Program (TBRA)**

**Assistance:** Two-year self-sufficiency program, providing rental assistance and supportive case management for low-income Broomfield families with the goal of self-sufficiency.

**Requirements:**

- Families must be homeless, living with friends or family, or have unsafe/unstable housing
- Applicants must meet income guidelines and certain qualifications
- Not for families who need rental assistance to sustain a current lease or rental agreement

**To Apply:** Applications located at 100 Spader Way, Broomfield, CO 80020

**Point of Contact:** Sharon Farrell at (720) 887-2257 or [sfarrell@broomfield.org](mailto:sfarrell@broomfield.org)

**Website:** <https://broomfield.org/2967/Rental-Assistance>



## JEFFERSON COUNTY

### Jefferson County Human Services Emergency Assistance During COVID-19

**1/15/21 Update:** COVID-19 Emergency Assistance still closed

**Emergency Assistance:** In this time of national emergency, if you need assistance with food, rent, or paying other bills, we can help.

#### Requirements:

- Proof of Identification (Driver's license- picture of Driver's License may also be accepted)
- Proof of Jeffco residency (i.e. copy of mail with applicant's name and address)
- Proof of household income is below \$150,000 annually
- How was household impacted by COVID-19 (be specific; loss of job, reduced work hours, etc.)
- Proof of need

**To apply:** Complete application at

<https://www.jeffco.us/DocumentCenter/View/20696/Emergency-Assistance-Application?bidId=>

#### Then Send Application to:

[Click this link to send the application back via secure email submission](#)

- a. Enter your email address in the **From** box and type your email
- b. Attach the application by clicking on **Add Attachment**
- c. Enter the characters on the screen for security
- d. Click **Send**

**Website:** <https://www.jeffco.us/4021/Emergency-Assistance-COVID-19>

**Phone Number:** 303-271-1388

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### Jefferson County Residents Deposit and Rent Assistance

**2/9 Update:** Still no funding available

**Emergency Assistance:** Community First Foundation funds will be available to all community members who have a mailing address within the prescribed areas: **Jefferson County Residents Only**

#### Requirements:

#### Income Qualifications:



- All residents earning a household of  $\leq 80\%$  of the Area Median Income
- Income is calculated from the most recent month
- Applicants “self-attest” monthly income (no third part verification of income or assets required)

**Other Qualifications:**

- Applicants “self-attest” income impact of COVID
- Rent Reasonableness – fund will approve up to 1.5X Fair Market Rent and FRH will utilize Go Section 8 to verify rent reasonableness
- Applicants can apply for multiple months dating back to March, 2020 with verification they have not paid (phone call to landlord by FRH will suffice or current past due notice will suffice)
- Housing Costs in arrears (back rent, back mortgage) can be paid, and all in one application/transaction
- HOA fees included
- Late Fees can be included

**To apply:** Complete application at

[https://www.foothillsrh.org/jefferson-county-residents-deposit-rent-mortgage-assistance.html?fclid=IwAR049P49vOGwTkTcqS\\_mn\\_23g5y7oDI6M5NKEwEzdmE-DvQLhnOW7Di2VK4](https://www.foothillsrh.org/jefferson-county-residents-deposit-rent-mortgage-assistance.html?fclid=IwAR049P49vOGwTkTcqS_mn_23g5y7oDI6M5NKEwEzdmE-DvQLhnOW7Di2VK4)

**Website:** <http://www.foothillsrh.org/>

**Phone Number:** 303-422-8600

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**The Action Center - As of 2021 now part of EHAP**

**Assistance:** Emergency Assistance for households affected by COVID-19.

**12/20 Update: “Due to overwhelming demand we are experiencing a waitlist of up to 8 WEEKS.”**

**Requirements:**

- You must be a resident of Jefferson County
- Your household has experienced financial hardship related to COVID-19
- You can provide proof of job loss/furlough, primary residence/ housing cost (lease, mortgage statement), income, and photo identification.
- You’re a United States Citizen, a permanent resident of the United States, or are lawfully present in the United States

**Apply:** EHAP portal at:





[https://portal.neighborlysoftware.com/coehap/Participant?mc\\_cid=8311b81a0a&mc\\_eid=99031d4e7e](https://portal.neighborlysoftware.com/coehap/Participant?mc_cid=8311b81a0a&mc_eid=99031d4e7e)

**Person of contact:** Laurie Walowitz

**Email:** [lwalowitz@theactioncenter.org](mailto:lwalowitz@theactioncenter.org)

**Phone number:** 720-407-6709

**Website:** <https://theactioncenter.org/get-help/>

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